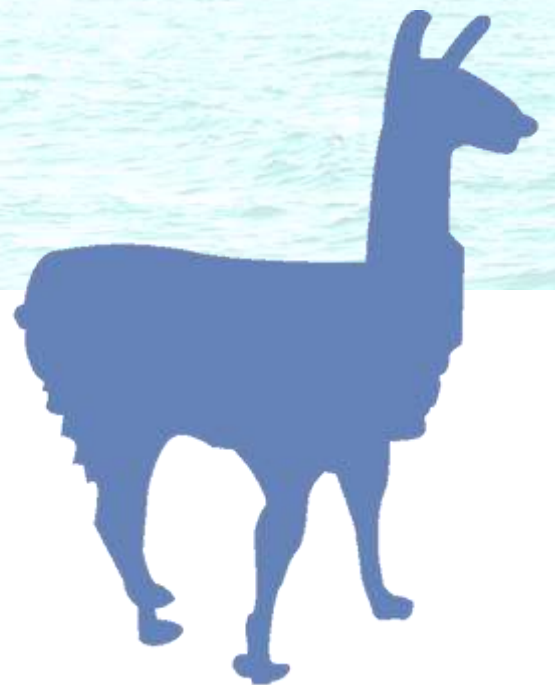




RULES OF PROCEDURE
DOMAINE DE RIVA BELLA



RULES OF PROCEDURE

1 - KNOWLEDGE OF THE RULES

Riva Bella is an estate consisting of a 4* holiday village, a 4* campsite and a thalassotherapy centre. Every visitor or guest must read these rules. No one is supposed to ignore them.

2 - ADMISSION TO THE SITE

In order to be admitted to enter, settle and stay on the estate, you must be authorised by the manager. The manager is obliged to ensure that the Riva Bella estate is kept in good order and that the present regulations are respected. Access to the domain is through the entrance gate.

From April to November the domain is reserved for naturists. The management may authorise certain persons to circulate within the domain for service reasons. The management can refuse entry to anyone without having to give reasons. Any person who is to stay at least one night on the estate must first present an identity document to the management and complete the formalities required by the police. Minors who are not accompanied by their parents will only be admitted with the written permission of their parents.

3 - RECEPTION

Open every day from 8:00 am to 8:00 pm. At the reception desk, you will find all the information on the services of the estate, information on the possibilities of refreshments, sports facilities, tourist attractions in the area and various addresses that could prove useful.

In case of emergency outside opening hours, you can call the site manager, Mrs Marie Claire Gaddoni, on 06 09 87 55 87.

In the event of a dispute with our establishment, you can contact us as follows:

- You will find a complaint or suggestion form at the reception desk.
- Sending a letter by registered mail with acknowledgement of receipt to the village manager
- Send a copy of this letter to the customer service department at: rivabella.corsica@gmail.com. If you are not satisfied with the response, you can refer the matter to the Medicy's Mediation Centre, after a period of one month following the sending of these letters/emails. You must submit a file by post: Medicy's - 73 Boulevard de Clichy -75009 PARIS.

4 - ARRIVALS AND DEPARTURES (CHECK IN / CHECK OUT)

For rentals:

Check in: 4pm - Check out: 10am.

Possibility to access the site from 7am and to leave it at the end of the day.

In camping:

Check-in: from 10:00 am - Check-out: 12:00 pm

5 - VEHICLE TRAFFIC - PARKING

Think of the children and the dust, drive slowly. The maximum speed limit is 10km/h. Outside the arrival and departure periods, users must leave their vehicles in the car parks. It is forbidden to park cars on the access roads to the bungalows and the campsite. In case of heavy rain, please park your vehicle on the high points of the campsite (palm tree road between the reception and the grocery shop). We ask you to park your vehicle in the car park near the barrier between 11pm and 7am.

6 - PITCHES AND RENTALS

Camping and caravanning are authorised on the numbered pitches, after agreement from the management and are reserved for this use, they are subject to the general regulations in force on the campsites. Under no circumstances may users take up residence on the estate, nor stay for more than 6 consecutive months. Tents, caravans, motorhomes and related equipment must be installed on the indicated pitch in accordance with the instructions given by the manager or his representative. No unoccupied equipment may be left on a pitch. The accommodation is entirely non-smoking and has smoke detectors.

7 - VARIOUS NOISES

From 11pm to 7am, silence is required. Exceptions may be granted by the management for certain events, in particular during bar/restaurant services. For a quiet holiday, we recommend the camping area to the north of the estate. Radios, speakers and loudspeakers are only tolerated insofar as they remain inaudible by the immediate neighbourhood.

8 - PETS

Certain animals are admitted for a fee. Their vaccination record must be up to date. The owner undertakes to pick up after his animal. Dogs must be kept on a lead. It is reminded that animal owners are civilly responsible for any bites and damage that these animals may cause.

9 - BEHAVIOUR

Naturism

"Naturism is a way of living in harmony with nature, characterised by the practice of nudity in common, which aims to encourage self-respect, respect for others and respect for the environment.

Full nudity is mandatory for adults on the beach. Nudity is not required for anyone under 18 years of age accompanying their parents. No voyeuristic or exhibitionist behaviour will be tolerated in the area. Any act, gesture, word or attitude considered to be an infringement of naturist ethics, or even morality, may result in immediate expulsion, without prejudice, as well as legal proceedings. We ask you to wear a minimum of clothing (sarong, towel, swimming costume) in the grocery shop and the bar-restaurant.

On the estate

The sea swimming and the children's playground are not supervised. Children must always be under the supervision of their parents.

Users must ensure that certain rules are observed:

- Users are required to leave the sanitary facilities in the state in which they found them
- Smoking is not allowed in the toilets
- Animals are not allowed in the sanitary facilities
- Please wash clothes and dishes in the appropriate bins.
- It is forbidden to throw waste water on the ground or in the gutters. Guests must dispose of waste water in the facilities provided for this purpose.
- It is advisable not to use water in an untimely manner. Water is precious in Corsica, so be thrifty!

It is forbidden for users to: - drive nails into trees, cut branches, plant trees, trample gardens - mark out the site of an installation by personal means - store used objects, add shelters made of wood, sheet metal or other materials - erect hard canopies - dig the ground.

It is forbidden for users of the campsite to engage in any commercial activity or promotion on the campsite.

10 - PHOTOGRAPHY - VIDEO

It is expressly forbidden to photograph or film a group or a person without having received the permission of the persons concerned, on pain of immediate expulsion from the campsite. The use of a drone is forbidden on the entire domain without the authorization of the management. Violation of the present regulations exposes the offender to the confiscation of the camera's backup medium and the deletion of the digital images.

11 - CLEANLINESS - PAPERS - CIGARETTE BUTTS

Riva Bella is at the heart of a nature reserve, the cleanliness of the domain depends on those who are there.

Please sort your waste according to the signs.

Be careful with cigarette butts, they take several years to degrade and contain nearly 4000 chemical substances.

Make the little ones aware of the need to dispose of the waste they generate in the sorting centres, a civic act that will do the world of tomorrow good.

An environmental charter highlights our practices for the preservation of the environment, you can consult it at the reception.

12 - EVENTS

All artistic, cultural or sporting events, conferences, public discussions, can only be organised with the express permission of the management, as well as posters, collections, etc.

The practice of violent sports and gambling is forbidden.

13 - LIABILITY OF THE VILLAGE

The client expressly acknowledges that the village cannot be held responsible for the communication by its partners or any third party of false information mentioned in their brochure or website, and in particular the presentation photos, descriptions, activities, leisure activities, services and operating dates. All photos and texts used in the brochure or on the websites are non-contractual. They are only indicative. It may happen that some of the activities and facilities offered and indicated in the description in the brochure are cancelled, in particular for climatic reasons or in the event of force majeure, as defined by the French courts.

14 - DISCIPLINE

Users must behave with the utmost propriety, both inside and outside the centre. The utmost courtesy is recommended with holidaymakers and residents.

15 - INSURANCE

It is the client's responsibility to take out insurance. The centre declines all responsibility in the event of theft, fire, bad weather and in the event of incidents for which the client is responsible. The client is not liable for damage caused by falling branches, pine cones, bad weather, natural disasters, theft by break-in and glass breakage.

16 - SANCTIONS

In addition to the penalties provided for by law, the management of the estate reserves the right to expel anyone who fails to comply strictly with all or part of these rules.

17 - PAYMENT

Payment for the stay must be made at the reception desk. The amount of the services is displayed at the entrance of the domain. The amount is calculated according to the number of nights, persons and secondary services consumed. Holidaymakers must give notice of their departure at least 24 hours before the end of their stay.

Campers intending to leave before the opening time of the reception office must pay their fees the day before.

18 - FIRE

Open fires and barbecues are strictly forbidden under penalty of heavy fines. Only electric barbecues are allowed on the estate. In the event of fire, notify the management immediately. Fire extinguishers can be used if necessary. There is a fire meeting point near the wellness centre. Fire is absolutely forbidden on the beaches in Corsica (campfires, barbecues, etc.). Failure to comply with the fire ban may result in civil liability for the perpetrator and, if necessary, criminal prosecution. To this end, the regulations provide for fines of up to €100,000 and imprisonment.

A first aid kit is available at the reception desk.

In the event of a fire, immediately notify the reception desk and the fire brigade (18 or 112) and follow the primary safety rules: - Keep the bare minimum and do not try to preserve equipment - Do not remain isolated - Go to the assembly point(s) (follow the signs) - Do not approach the fire - Do not hinder the work of the fire brigade - Do not use the telephone to avoid overloading the telephone lines

19 - FLOODING

It rains little in Corsica but the rare rains are generally torrential! The area of the large car park near the reception is a flood zone. In case of heavy rain, we ask you to park your car on the palm tree alley. A flood assembly point is located near the adult sports equipment opposite the entrance to the animal park. We recommend that campers opt for pitches on the higher ground to avoid unpleasant surprises.

20 - MEDICAL EMERGENCIES

A list of emergency numbers is available at the reception or on the Cooln'Camp application. The holiday village is equipped with an automatic external defibrillator outside the reception.

Emergency numbers: SAMU 15 / SAPEURS POMPIER 18 / POLICE 17

21 - DISPLAY

These rules and regulations are available to guests on the domain's website, on the Cool n' Camp application and a printed version is available at the reception on request.

22 - INFRINGEMENT OF THE RULES AND REGULATIONS

In the event that a resident disturbs the stay of other users or does not respect the provisions of these rules, the manager or his representative may orally or in writing if he deems it necessary, give formal notice to the latter to stop the disturbance.

In the event of serious or repeated infringement of the internal regulations and after formal notice from the manager to comply with them, the latter may terminate the contract.

In the event of a criminal offence, the manager may call in the police.